

WHAT TO EXPECT AT YOUR NEXT VISIT

We've missed you! The health and safety of our patients and team is our number one priority so we've added some extra precautions and protocols to keep everyone safe.

Please read below to learn what to expect at your next visit. We're so excited to get back in the office and see everyone!

1 WAIT IN YOUR CAR



When you arrive for your appointment, please park in a spot that has a numbered sign and text us to let us know you've arrived. We do ask that parents and siblings stay in the car during the visit to limit the number of people in the office. If you're here for a consultation or your child is under the age of 10, one parent will be permitted.

2 WELLNESS SURVEY



After you let us know you've arrived, we'll text you a link to a short Wellness Survey. Once completed, we'll walk out to your car to get your child (or text to let you know we're ready for you if you're an adult).

3 WELCOME STATION



We ask that anyone entering the office be wearing a mask or face covering. Upon entering, you'll meet with our friendly Welcome Station greeter! She'll take the patient's temperature (and parent if they're accompanying a child), and supply hand sanitizer.

4 HAND-WASHING STATION

Our brushing station has been converted to a hand-washing station. We ask that you brush your teeth prior to coming in to your appointment.



5 DURING YOUR VISIT

During your visit, you'll notice that we're limiting the number of patients being seen at one time and there will be barriers between chairs. Dr. B and the Smile Team will be wearing additional PPE (don't worry, we're still smiling under our masks). We have air purifiers, additional suction units and sneeze guards for added protection.



6 STERILIZATION SPECIALIST

We have a dedicated team member assigned to keep our office sparkling clean. All touch points throughout the office will be cleaned several times per day. As always, we'll be doing thorough cleanings at the end of each day, as well.



7 END OF VISIT UPDATE

At the end of the patient's visit, Dr. B will update you via a short video conference. We can also schedule your next visit at that time.



8 FEELING SICK? RESCHEDULE

As always, if you are not feeling well or anyone in your household has been ill, we ask that you reschedule.



As always, if you have any questions or concerns, please reach out to us!

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